

RENTAL CONDITIONS

Arrivals: The check in time to the apartment will be from 14 to 21 hours.

Departures: Check out before 11am. Other times can be arranged when possible.

Security Deposit: On arrival at the apartment, after checking its status, the customer must pay a deposit of 150 euros. You agree that any damages caused by you will be deducted from the deposit, and that you will also be liable for any excess damages. This deposit will be returned the last day after checking that there were no damages.

Payment: The payment of the total rental, should be done on the day of arrival at the latest, by banktransfer or cash payment. All payments should be made in Euros (EUR).

Cleaning: The apartments are delivered clean, with one set of towels per person and bedding. The client must leave the apartment in acceptable conditions. Hyr Lägenhet Spanien may charge additional cleaning fees if the apartment is not in acceptable condition. You may request, at your expense, extra cleaning during your stay.

Services included in the fee:

- The right to use the apartment for holiday purposes between the specified dates by the people specified in the booking.
- The right to use the contents of the apartment: furniture, kitchenware, bathrooms, bed linen, etc.
- The right to use the common areas of the apartment community building.
- 24 h telephone line for solving any problem that may arise during your stay.
- Tourist information.

Any other unlisted service is not included.

Additional services: Pick-up service is offered in the following airports and train stations: Valencia Airport, Alicante Airport, Reus Airport, Castellón train Station. For knowing more about rates please contact us.

Consumption: Consumption of electricity and gas are not included in the rental price. The payment will be done the last day of stay. To calculate the cost the meters will be read on arrival and departure. The price charged will be the same as the one the companies charges, no extra amount will be added.

Cancellations: Cancellation of booking must be communicated in writing, by e-mail, to Hyr Lägenhet Spanien, who will confirm you the reception.

Cancellations made 40 or more days before the date of arrival, no penalty will be applied, just a cost of 20 euro fee.

If you cancel between 39 and 30 days before arrival day, you will be penalized with 20% of the total reservation cost.

Cancel from 29 to 20 days before arrival day, you will be penalized with 50% of the total reservation cost.

If you cancel from 19 to 10 days before arrival day, you will be penalized with 75% of the total reservation cost.

And finally if the cancel be done 9 days or less before the arrival day, or you fail to appear this day, 100% of the total reservation will be charged.

Changes or modifications of booking: In the case of updates or changes after the date of entry made by the client, Hyr Lägenhet Spanien is committed to seeking the best possible solution. The total rental price will not be reduced in the case of decreasing length of stay or people.

Claims: Any claims or complaints must be communicated immediately to Hyr Lägenhet Spanien so the problem can be sorted out as soon as possible.

Responsibility: The client agrees to abide by the rules of civility, respecting the building regulations on noise, garbage disposal, etc. Under no circumstances can the apartment be occupied by more people than those who appear in the booking. Other people may be excluded.

Illegal or harmful activities cannot be performed inside the apartment. If any illegal or harmful activities is made inside the apartment, the contract will be resolved immediately.

Hyr Lägenhet Spanien is not responsible for any damages that may be suffered by customers in the use of the apartment and what it contains.

For any disputes arising from the interpretation of this contract, the parties, expressly waiving their own jurisdiction or which may apply, agree to the submission thereof to the Courts of Castellón in Spain.

Data protection

According to the provisions of the current legislation on Protection of Personal Data, is informed and accepts the inclusion of their data, for the sole purpose of performing the entrusted management, report and maintain the business relationship, in its automated hyrlagenhetspanien.com responsibility. who can go to exercise their rights of access, rectification, cancellation and opposition in Act by mail to the following address: Calle Desierto de las Palmas4, esc. 2B pta. 11 or email info@hyrlagenhetspanien.com

Also expressly authorizes hyrlagenhetspanien.com to give your personal information to employees and banks for compliance with this contract and for billing and collection purposes, respectively.

In compliance with the provisions of Article 21 of Law 34/2002 of services of information society and electronic commerce, if you do not wish to receive further information on our services, you may unsubscribe at the following e-mail [info @ hyrlagenhetspanien.com](mailto:info@hyrlagenhetspanien.com).